

BusinessObjects Application Performance & Compliance

Highlights

Improves BusinessObjects user productivity and performance with real-time user messaging and query performance management

Directs performance tuning with comprehensive monitoring of users, queries, BusinessObjects and database usage

Ensures continuous auditing and compliance policy enforcement with real-time monitoring and data access controls

Alerts support staff to user problems, suspicious or inappropriate behavior with real-time monitoring and analysis

Fast installation requires no application changes or database agents that impede performance

- **Prevents Rogue Queries Before They Start**
- **Guides & Manages BOBJ Users**
- **Tracks User, Report, Universe & Database Activity**
- **Identifies Duplicate Reports**
- **Zero Overhead Performance Auditing**

Improve BusinessObjects Auditing and Visibility

Teleran query monitoring software provides continuous visibility into activity at the database, application, Universe and user levels. This comprehensive view of the SQL lifecycle directs performance tuning of BusinessObjects and other SQL applications and the database.

Enhance Performance of BusinessObjects and Other BI Tools

Teleran's query management prevents runaway, inappropriate or unauthorized queries. These controls operate in conjunction with real-time user messaging that guides users to more efficiently and productively work with their BusinessObjects applications and information. Teleran's suite delivers critical business performance and productivity benefits, while reducing support and system resource costs.

Ensure Information Protection and Compliance

Teleran's software suite enables organizations to protect themselves from the growing risks of information misuse and theft. As an independent layer, Teleran's suite operates like an SQL database firewall, continuously monitoring and controlling user and application interaction with the database at a granular level. This audit and enforcement capability enables organizations to cost effectively ensure governance and compliance with SOX, HIPAA, and other regulations.

Selected Customers



Improve BusinessObjects Performance and Compliance

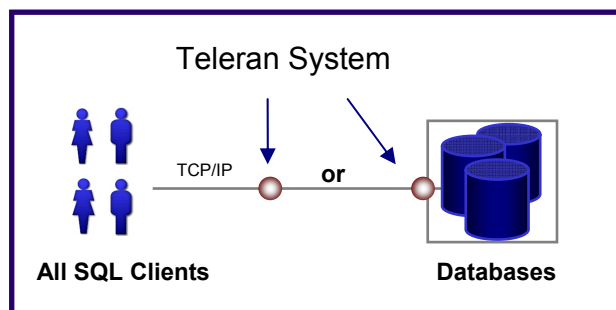
Teleran provides a proven approach to ensuring availability, performance and protection of business intelligence and data warehouse environments. Teleran's **query monitoring, management and protection** software delivers an enterprise scalable facility combining performance management with information compliance and protection benefits. Teleran's products include:

- **iSight Monitor** – network-based auditing and reporting facility that provides BI usage monitoring and performance management without database overhead. iSight analyzes and correlates BusinessObjects User IDs, Reports, and Universes with SQL queries and database activity. iSight includes over 80 Web-based usage reports and provides a Universe for BusinessObjects reporting and analysis.
- **iGuard Performance Policy Manager** – a patented query management system that improves performance and productivity by guiding BusinessObjects and other BI tool users in real-time and preventing unauthorized, inappropriate or runaway queries from reaching the database. iGuard's SQL Policy Wizard allows you to apply over 60 different kinds of policies by BusinessObjects User ID or user group and by specific database objects or group of objects.

Flexible Network-based Architecture

Teleran's software resides on the network logically between SQL generating applications and back-end databases. This allows the Teleran system to audit and manage activity without putting overhead on databases or applications. Teleran flexibly supports a wide range of BI environments with network sniffer auditing or listener-based auditing and query controls.

Highly Available, Scalable Architecture



- Efficiently operates at database protocol level
- Listener or sniffer-based capture
- No database agents that slow performance
- Integrates with database and other high availability facilities



Case Study

Speeding Business Process and Protecting Information

- **Situation:** Pfizer, an international pharmaceutical company and BusinessObjects customer, needed to both speed up and reduce the cost of FDA filing processes. At the same time, it needed to better protect its drug trials, patient, and physician information from unauthorized access and inappropriate use.
- **Solution:** iGuard prevented performance degrading queries from reducing service levels that are required to meet FDA reporting and approval schedules. It also provided consistent protection of sensitive information at a granular level across a variety of databases. iSight was deployed to track service levels and audit security policies.
- **Result:** As a result of its use of Teleran software, the Pfizer sped up FDA reporting cycles, reduced time-to-market, protected sensitive information, and lowered overall drug approval costs.



Teleran Technologies, Inc.

333A Route 46 West • Fairfield, NJ 07004 USA
Tel: 973-439-1820 • Fax: 973-439-1821
www.teleran.com